

***Follow your heart.....***

Elder Services is a progressive non-profit agency that values creativity and is dedicated to providing and promoting programs and services for Elders. If you have a passion for improving the lives of Elders, a desire to work where your values are respected and enjoy working with a mission driven team, you've found your perfect job! Our employees feel great satisfaction in pursuing the agency's mission and voted us a Boston Globe **Top Work Place for 2010 and 2011.**

**[PLEASE SEND ALL INQUIRIES TO HR@ESMV.ORG](mailto:HR@ESMV.ORG)**

## **CARE MANAGER**

### **Primary Responsibilities:**

The Care Manager's responsibility is to work within an Interdisciplinary team, to assist older adults in obtaining the services and programs which will enhance their quality of life and allow them to live as independently as possible with dignity and respect. Duties include assessment, service planning, providing information and referral to elders living in the community.

### **Qualifications:**

BA/BS in social work, human services or related field required; experience with elders preferred; Associates Degree with relevant work experience may be substituted for portion of degree. Strong written, verbal, and computer skills required. Bilingual ability (Spanish or Kmer) strongly preferred.

**Full Time: 37.5 hours per week**

**Salary: \$16.96 per hour**

## **COMMUNITY CARE TRANSITION COACH**

### **Position Summary:**

The Transitional Care Manager is key to ensuring safe and effective transfers in the movement of patients throughout the care continuum, serving as the bridge between the professional staff in a care setting (ie hospital, nursing home) and the patient and or family. The Transition Coach provides resources and support to the patient and or family for an effective care transition, improved self-management skills and enhanced patient-practitioner communication.

### **Essential Functions:**

- Implementation of the Coleman Care Transitions Intervention Model
- Communicates with all collaterals regarding the needs of the client
- Maintain positive relationships with all customers including but not limited to patients, hospital staff and care transition team.
- Administers functional assessments both in acute and community settings.
- Incorporates effective and necessary interventions and resources to execute effective and appropriate discharges and transfers to post acute settings.

- Communicates and collaborates information regarding patient status and needs to all healthcare providers.
- Communicates with the patient and family to ensure understanding when treatment and care recommendations are determined.
- Participates in trainings, staff meetings and quarterly STAAR committee meetings to evaluate the effectiveness of the Community Care Transition Program.
- The Coach is committed to the constant pursuit of excellence in improving the health status of the community and consistently demonstrates and promotes professionalism and the values of respect, honesty, care and dignity for the patient and all members of the Care Transition Team.
- All other duties assigned by Management.

**Qualifications:**

BA/BS in social work, human services or related field required; experience with elders preferred; Associates Degree with significant relevant work experience may be substituted for portion of degree. Strong written, verbal, and organizational and computer skills required.

**Full Time: 37.5 hours per week**

**Salary: \$15.90**

**GERIATRIC SUPPORT SERVICES COORDINATOR (GSSC)**

**Position Summary:**

A GSSC is an Elder Services Social Worker who assesses, develops care plans and monitors SCO (Senior Care Organization) enrollee services status and participates on the Interdisciplinary Team. The Interdisciplinary Team works together to assure effective coordination and delivery of care in the home.

**Qualifications:**

BA/BS in social work, human services or related field required; experience with Elders in a Health Care setting preferred; Associates Degree with significant relevant work experience may be substituted for portion of degree. Strong written, verbal, computer and skills necessary to work successfully in an interdisciplinary team required. Bilingual ability in Spanish required.

**Full Time: 37.5 hours per week**

**Salary: \$18.60 per hour**

**WE ARE AN AFFIRMATIVE ACTION/EQUAL OPPORTUNITY EMPLOYER**

If you are interested in applying for any of these positions, please send a cover letter and resume to:

**[HR@ESMV.ORG](mailto:HR@ESMV.ORG)**

**Thanks for your interest in Elder Services of the Merrimack Valley!**